



JOY UNIVERSITY  
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## **DISCLAIMER & PRIVACY POLICY**

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### **DISCLAIMER**

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### **PRIVACY POLICY**

With Joy University Website, one of our main priorities is the privacy of our visitors. This Privacy Policy document contains the types of information that is collected, recorded & retrieved by Joy University. If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us.

This privacy policy applies only to our online activities and is valid for visitors to our website with respect to the information that they share and/or collect in the Website. This policy is not applicable to any information collected offline or via channels or links other than Joy University website.

## **INFORMATION WE COLLECT**

The personal information that you are requested to provide, and the reason to provide will be made clear to you at the time you provide your personal information.

If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and / or attachments you may send us, and any other information you may choose to provide.

## **HOW WE USE YOUR INFORMATION**

We use the information we collect in various ways, including to:

- ❖ Provide, operate, and maintain our website
- ❖ Improve, personalize, and expand our website
- ❖ Understand and analyze how you use our website
- ❖ Develop new services, features, and functionality
- ❖ Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes
- ❖ Send you emails
- ❖ Find and prevent fraud
- ❖ Log Files

Joy University Website follows the standard procedure of hosting services' analytics. The information collected by log include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any information that is personally identifiable. The purpose of the information is for analyzing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

## **EXTERNAL LINKS DISCLAIMER FOR WEBSITE**

Joy University website [and our mobile website] may contain (or you may be sent through the Site links to other websites or content belonging to or originating from third parties or links to websites and features in banners or other advertising) external links that are not investigated, monitored, or checked for accuracy, adequacy, validity, reliability, availability or completeness by us.

We do not warrant, endorse, guarantee, or assume responsibility for the accuracy or reliability of any information offered by third-party websites linked through the site or any website or feature linked in any banner or other advertising. We will not be a party to or in any way be responsible for monitoring any transaction between you and third-party providers.

#### **PROFESSIONAL DISCLAIMER FOR WEBSITE**

The Site cannot and does not contain [medical/legal/fitness/health/other] advice. The [legal/medical/fitness/health/other] information provided is for general informational and educational purposes only and is not a substitute for professional advice. Accordingly, before taking any actions based upon such information, we encourage you to consult with the appropriate professionals. The use or reliance of any information contained on Joy University website [or our mobile website] is solely at your own risk.

#### **TESTIMONIALS DISCLAIMER FOR WEBSITE**

Joy University website may contain testimonials by users of our services. These testimonials reflect the real-life experiences and opinions of such users. However, the experiences are personal to those particular users, and may not necessarily be representative of all users of our services. We do not claim, and it is not to be assumed, that all users will have the same experiences. Your individual results may vary.

#### **EMAIL SMS AND CALL POLICY**

When you voluntarily send us electronic mail, we will keep a record of your information so that we can respond to you. We only collect information from you when you register on our Joy University website or fill out a form. Also, when filling out a form on our site, you may be asked to enter your name, e-mail address and phone number. You may, however, visit our site anonymously. In case you have submitted your personal information and contact details, we reserve the rights to Call, SMS, Email or WhatsApp about our programmes, even if your number has DND activated on it.